

Workers' Compensation Network Referral Unit

A comprehensive source of care for injured workers.

The Hartford's Network Referral Unit (NRU) is an important part of our commitment to provide outstanding claim service for injured employees. Through this unit, we help quickly locate providers:

- who are closest to your business or injured employee;
- who specialize in treating occupational injuries; and
- who are committed to returning employees to productive work as soon as appropriate.

Toll-Free Access to Network Healthcare Provider Information

A listing of conveniently located healthcare providers is readily available. Simply call our toll-free number (1-800-327-3636) and provide the address of your work location or your employee's home address. Network Referral Unit staff are ready to serve you Monday through Friday, 7 a.m. to 7 p.m. Central Time.

Healthcare Provider Lists Contain

- Network-credentialed healthcare providers near your work location or the home of your injured employee.
- The medical specialties of network healthcare providers.

Integration with Workers' Compensation Claim Professionals

- We focus on delivering "seamless" claim service to save you time.
- Our case managers and claim handlers have online viewing capabilities of provider information. This capability ensures that our staff can respond immediately to your needs and those of your employees.

Don't let sick or injured employees worry about how best to access important medical information during a stressful time. Provide them with the peace of mind available through our comprehensive source for their care needs.

If you have questions regarding the use of network providers, contact The Hartford's Network Referral Unit at 1-800-327-3636.

This document is provided for information purposes only. It is not intended to be a substitute for individual legal counsel or advice on issues discussed here. Readers seeking resolution of specific legal issues or business concerns related to this topic should consult their attorneys and/or insurance representatives.

